

ESG Performance Report for Listed Companies in 2024

LH FINANCIAL GROUP PUBLIC COMPANY LIMITED

Fiscal Year End 31 December 2024

Published on 24 March 2025



ESG Performance

Company Name : LH FINANCIAL GROUP PUBLIC COMPANY LIMITED Symbol : LHFG

Market : SET Industry Group : Financials Sector : Banking

Environmental management

Information on environmental policy and guidelines

Environmental policy and guidelines

Environmental policy and guidelines : Yes

Environmental guidelines : Electricity Management, Fuel Management, Water Management,

Waste Management, Greenhouse Gas and Climate Change

Management

Reference link for environmental policy and guidelines : https://investor.lhfg.co.th/th/downloads/business-sustainability-

report

Information on review of environmental policies, guidelines, and/or goals over the past year Review of environmental policies, guidelines, and/or goals over the past year

Review of environmental policies, guidelines, and/or goals :

over the past year

Changes in environmental policies, guidelines, and/or goals : Electricity Management, Fuel Management, Water Management,

Waste Management, Greenhouse Gas and Climate Change

Management

Information on compliance with environmental management principles and standards

Compliance with environmental management principles and standards

Environmental management principles and standards : ISO 14001 - Environmental management systems, EU Eco -

Management and audit scheme (EMAS)

Compliance with energy management principles and standards

Compliance with water management principles and standards

Water management principles and standards : 3Rs or 5Rs

Compliance with waste management principles and standards

Waste management principles and standards : 3Rs, 5Rs or 7Rs

Compliance with greenhouse gas or climate change management principles and standards

Greenhouse gas or climate change management principles and : Thailand Greenhouse Gas Management Organization (TGO)

standards

Information on incidents related to legal violations or negative environmental impacts

Number of cases and incidents of legal violations or negative environmental impacts

	2022	2023	2024
Number of cases or incidents of legal violations or negative environmental impact (cases)	0	0	0

Energy management

Disclosure boundary in energy management in the past years

Boundary type : Business Group

Total number of disclosure boundaries : 4

Actual number of disclosure boundaries : 4

Data disclosure coverage (%) : 100.00

Information on energy management

Energy management plan

The company's energy management plan : Yes

Information on setting goals for managing energy

Setting goals for managing electricity and/or oil and fuel

Does the company set goals for electricity and/or fuel : Yes management

Details of setting goals for electricity and/or fuel management

Target(s)	Base year(s)	Target year(s)
Reduction of electricity purchased and fuel consumption	-	2025 : Reduced by 1%

Information on performance and outcomes of energy management

Performance and outcomes of energy management

Performance and outcomes of energy management : Yes

Information on electricity management

Company's electricity consumption (*)

	2022	2023	2024
Total electricity consumption within the organization (Kilowatt-Hours)	0.00	1,972,718.00	1,959,474.00
Electricity purchased for consumption from non- renewable energy sources (Kilowatt-Hours)	N/A	1,972,718.00	1,959,474.00
Electricity purchased or generated for consumption from renewable energy sources (Kilowatt-Hours)	0.00	0.00	0.00
Intensity ratio of total electricity consumption within the organization to total number of employees (Kilowatt-Hours / Person / Year)	0.00	1,102.69	1,099.59

Additional explanation : (*) Exclude electricity consumption outside of the Company

Electricity Consumption Intensity

	2022	2023	2024
Intensity of total electricity consumption within the organization (Kilowatt-Hours / m²)	133.14000000	157.44000000	111.86000000

Electricity Expense (*)

	2022	2023	2024
Total electricity expense (Baht)	10,115,585.00	13,727,600.40	13,714,908.75
Percentage of total electricity expense to total expenses (%) ^(**)	0.11	0.12	0.11
Percentage of total electricity expense to total revenues (%) ^(**)	0.09	0.10	0.09
Intensity ratio of total electricity expense to total number of employees (Baht / Person / Year)	5,810.22	7,673.34	7,696.36

Additional explanation : (*) Exclude electricity expense outside of the Company

Information on fuel management

Company's fuel consumption

	2022	2023	2024
Jet fuel (Litres)	0.00	0.00	0.00
Diesel (Litres)	27,446.64	25,769.90	24,956.20
Gasoline (Litres)	77,203.08	65,256.50	227,993.84
Fuel oil (Litres)	0.00	0.00	0.00
Crude oil (Barrels)	0.00	0.00	0.00
Natural gas (Standard Cubic Feet)	0.00	0.00	0.00
LPG (Kilograms)	0.00	0.00	0.00
Steam (Metric tonnes)	0.00	0.00	0.00
Coal (Metric tonnes)	0.00	0.00	0.00

Additional explanation : Not include external fuel consumption

Company's fuel expense (*)

	2022	2023	2024
Total fuel expense (Baht)	0.00	2,349,616.08	2,146,405.54
Percentage of total fuel expense to total expenses (%) ^(**)	0.00	0.02	0.02

 $^{^{(**)}}$ Total revenues and expenses from consolidated financial statement

	2022	2023	2024
Percentage of total fuel expense to total revenues (%) ^(**)	0.00	0.02	0.01

Additional explanation : (*) Exclude electricity expense outside of the Company

Information on total energy management (electricity + fuel)

Energy Consumption

	2022	2023	2024
Total energy consumption within the organization (Megawatt-Hours)	N/A	0.00	0.00

Energy Consumption Intensity

	2022	2023	2024
Intensity ratio of total energy consumption within the organization to total revenues (Megawatt-Hours / Thousand Baht of total revenues) ^(*)	N/A	0.00000000	0.00000000
Intensity of total energy consumption within the organization (Megawatt-Hours / m²)	0.00000000	0.00000000	0.00000000

Additional explanation : (*) Total revenues and expenses from consolidated financial statement

 $^{^{(**)}}$ Total revenues and expenses from consolidated financial statement

Water management

Disclosure boundary in water management over the past years

Boundary type : Business Group

Total number of disclosure boundaries : 4

Actual number of disclosure boundaries : 4

Data disclosure coverage (%) : 100.00

Information on water management plan

Water management plan

The Company's water management plan : Yes

Information on setting goals for water management

Setting goals for water management

Does the company set goals for water management : Yes

Details of setting goals for water management

Target(s)	Base year(s)	Target year(s)
Reduction of water withdrawal	-	2025 : Reduced by 9%

Information on performance and outcomes of water management

Performance and outcomes of water management

Performance and outcomes of water management : Yes

Information on water management

Water withdrawal by source

	2022	2023	2024
Total water withdrawal (Cubic meters)	14,913.00	20,913.00	18,972.00
Water withdrawal by third-party water (cubic meters)	14,913.00	20,913.00	18,972.00
Water withdrawal by surface water (cubic meters)	0.00	0.00	0.00
Water withdrawal by groundwater (cubic meters)	0.00	0.00	0.00
Water withdrawal by seawater (cubic meters)	0.00	0.00	0.00
Water withdrawal by produced water (cubic meters)	0.00	0.00	0.00
Intensity ratio of total water withdrawal to total number of employees (Cubic meters / Person / Year)	8.57	11.69	10.65
Intensity ratio of total water withdrawal to total revenues (Cubic meters / Thousand Baht of total revenues) ^(*)	0.00	0.00	0.00

Water discharge by destinations

	2022	2023	2024
Percentage of treated wastewater (%)	0.00	0.00	0.00
Total wastewater discharge (cubic meters)	0.00	0.00	0.00
Wastewater discharged to third-party water (cubic meters)	0.00	0.00	0.00
Wastewater discharged to surface water (cubic meters)	0.00	0.00	0.00
Wastewater discharged to groundwater (cubic meters)	0.00	0.00	0.00
Wastewater discharged to seawater (cubic meters)	0.00	0.00	0.00

Water consumption

	2022	2023	2024
Total water consumption (Cubic meters)	14,913.00	20,913.00	18,972.00

Recycled water consumption

	2022	2023	2024
Total recycled water for consumption (Cubic meters)	0.00	0.00	0.00

Water Consumption Intensity

	2022	2023	2024
Intensity ratio of total water consumption to total revenues (Cubic meters / Thousand Baht of total revenues) ^(*)	0.00137234	0.00152801	0.00128406
Intensity of total water consumption (Cubic meters / m²)	1.19000000	1.66000000	1.79000000

 ${\it Additional\ explanation:} \quad {\it (")\ Total\ revenues\ and\ expenses\ from\ consolidated\ financial\ statement}$

Water withdrawal expenses

	2022	2023	2024
Total water withdrawal expense (Baht)	329,812.00	448,011.00	406,015.72
Total water withdrawal expense from third-party water (Baht)	329,812.00	448,011.00	406,015.72
Total water withdrawal expense from other sources (Baht)	0.00	0.00	0.00

	2022	2023	2024
Percentage of total water withdrawal expense to total expenses (%) ^(*)	0.00	0.00	0.00
Percentage of total water withdrawal expense to total revenues (%) ^(*)	0.00	0.00	0.00
Intensity ratio of total water withdrawal expense to total number of employees (Baht / Person / Year)	189.44	250.43	227.84

Additional explanation : (*) Total revenues and expenses from consolidated financial statement

Waste management

Disclosure boundary in waste management over the past years

Boundary type : Business Group

Total number of disclosure boundaries : 4

Actual number of disclosure boundaries : 4

Data disclosure coverage (%) : 100.00

Information on waste management plan

Waste management plan

The company's waste management plan : Yes

Information on setting goals for waste management

Setting goals for waste management

Does the company set goals for waste management : Yes

Details of setting goals for waste management

Target(s)	Base year(s)	Target year(s)	Waste management methods
Reduction of waste generation Waste type: Non-hazardous waste	-	2025 : Reduced by 0% or 0.00 Kilograms	Reuse Recycle

Information on performance and outcomes of waste management

Performance and outcomes of waste management

The company's performance and outcomes of waste : Yes management

Diagram of performance and outcomes of waste management



Information on waste management

Waste Generation^(*)

	2022	2023	2024
Total waste generated (Kilograms)	18,698.59	52,622.49	76,567.83
Total non-hazardous waste (kilograms)	18,698.59	52,610.79	76,550.93
Total hazardous waste (kilograms)	0.00	11.70	16.90
Intensity ratio of total waste generated to total revenues (Kilograms / Thousand Baht of total revenues) ^(**)	0.00	0.00	0.01
Intensity ratio of total non-hazardous waste to total revenues (Kilograms / Thousand Baht of total revenues) ^(**)	0.00	0.00	0.01
Intensity ratio of total hazardous waste to total revenues (Kilograms / Thousand Baht of total revenues) ^(**)	0.00	0.00	0.00

Additional explanation : (*) Exclude the total weight of waste generated outside of the Company, which is not responsible for the waste disposal or treatment cost

Waste reuse and recycling

 $^{^{(**)}}$ Total revenues and expenses from consolidated financial statement

	2022	2023	2024
Total reused/recycled waste (Kilograms)	6,447.00	7,660.20	6,447.00
Reused/Recycled non-hazardous waste (Kilograms)	6,447.00	7,660.20	6,447.00
Reused/Recycled hazardous waste (Kilograms)	0.00	0.00	0.00
Percentage of total reused/recycled waste to total waste generated (%)	34.48	14.56	8.42
Percentage of reused/recycled non-hazardous waste to non-hazardous waste (%)	34.48	14.56	8.42
Percentage of reused/recycled hazardous waste to hazardous waste (%)	N/A	0.00	0.00

Additional explanation: Exclude the total weight of reused/recycled waste outside of the Company, which is not responsible for the waste disposal or treatment cost

Greenhouse gas management

Disclosure boundary in greenhouse gas management over the past years

Boundary type : Business Group

Total number of disclosure boundaries : 4

Actual number of disclosure boundaries : 4

Data disclosure coverage (%) : 100.00

Information on greenhouse gas management plan

Greenhouse gas management plan

The company's greenhouse gas management plan : Yes

Information on setting greenhouse gas emission goals

Setting greenhouse gas emission goals

Does the company set greenhouse gas management goals : Yes

Company's existing targets : Setting net-zero greenhouse gas emissions targets, Carbon Neutrality

Setting net-zero greenhouse gas emissions targets

Details of setting net-zero greenhouse gas emissions targets

Greenhouse gas emission scope	Base year(s)	Short-term target year	Long-term target	Certification
Scope 1-3	2065 : Greenhouse gas emissions 3,015.00 tCO ₂ e	2025 : Reduced by 25% in comparison to the base year	2030 : Reduced by 25% in comparison to the base year	Thailand Greenhouse Gas Management Organization (TGO) Net zero Science-based Targets (SBTi) None

Setting carbon neutrality targets

Details of setting carbon neutrality targets

Greenhouse gas emission scope	Base year(s)	Target year(s)	Certification
Scope 1-3	2030 : Greenhouse gas emissions 3,015.00 tCO ₂ e	2030 : Reduced by 25%	Thailand Greenhouse Gas Management Organization (TGO)

Information on performance and outcomes of greenhouse gas management

Performance and outcomes of greenhouse gas management : Yes

Diagram of performance and outcomes in greenhouse gas management





Information on greenhouse gas management

The company's greenhouse gas emissions

	2022	2023	2024
Total GHG emissions (Metrics tonne of carbon dioxide equivalents)	2,378.00	2,564.00	3,996.42
Total greenhouse gas emissions - Scope 1 (Metric tonnes of carbon dioxide equivalent)	349.00	332.00	528.57
Total greenhouse gas emissions - Scope 2 (Metric tonnes of carbon dioxide equivalent)	1,486.00	1,659.00	2,458.14
Total greenhouse gas emissions - Scope 3 (Metric tonnes of carbon dioxide equivalent)	543.00	573.00	1,009.71

Greenhouse Gas Emissions Intensity

	2022	2023	2024
Intensity ratio of total GHG emissions to total revenues (Metric tonnes of carbon dioxide equivalent / Thousand Baht of total revenues) ^(*)	0.000219	0.000187	0.000270
Intensity ratio of total GHG emissions to total number of employees (Metric tonnes of carbon dioxide equivalent / Person)	1.37	1.43	2.24
Intensity of GHG emissions (Metric tonnes of carbon dioxide equivalent / m²)	0.19000000	0.20500000	0.33425662
Intensity of GHG emissions (Metric tonnes of carbon dioxide equivalent / Person (employee))	1.36000000	1.43320290	2.24354658

 ${\it Additional\ explanation:} \quad {\it (`')\ Total\ revenues\ and\ expenses\ from\ consolidated\ financial\ statement}$

Information on verification of the company's greenhouse gas emissions over the past year

Verification of the company's greenhouse gas emissions over the past year

List of greenhouse gas verifier entity : LRQA (Thailand) Limited

Information on reduction and absorption of greenhouse gas

Reduction of Greenhouse Gas

	2022	2023	2024
Total reduced GHG (Metric kilograms of carbon dioxide equivalent)	0.00	0.00	272.79
Care the Bear Project (Metric kilograms of carbon dioxide equivalent)	N/A	0.00	272.79
Care the Whale Project (Metric kilograms of carbon dioxide equivalent)	N/A	0.00	0.00

Absorption and removal of Greenhouse Gas

	2022	2023	2024
Total absorbed and removal of GHG (Metric kilograms of carbon dioxide equivalent)	0.00	0.00	0.00
Care the Wild Project (Metric kilograms of carbon dioxide equivalent)	0.00	0.00	0.00

Remarks - This document is automatically generated based on information processed as received from the listed company on "as is" basis. The Stock Exchange of Thailand ("SET") does not make any representations regarding accuracy, completeness, appropriateness, recency or reliability of the information contained in this document, nor does it make any guarantee of a result of the use of the information contained in this document. In no event shall SET be responsible for any loss or damage resulting from the use of this document or the information contained herein.

ESG Performance

Company Name : LH FINANCIAL GROUP PUBLIC COMPANY LIMITED Symbol : LHFG

Market: SET Industry Group: Financials Sector: Banking

Human rights

Information on social and human rights policies and guidelines

Social and human rights policy and guidelines

Social and human rights policy and guidelines : Yes

Social and human rights guidelines : Employee Rights, Migrant/foreign labor, Child Labor,

Consumer/customer rights, Community and environmental rights, Safety and Occupational Health at Work, Non-discrimination,

Supplier rights

Information on review of social and human rights policies, guidelines, and/or goals over the past year

Review of social and human rights policies, guidelines, and/or goals over the past year

goals

Review of social and human rights policies, guidelines, and/or :

goals over the past year

Changes in social and human rights policies, guidelines, and/or :

Employee Rights, Migrant/foreign labor, Child Labor,

Consumer/customer rights, Community and environmental rights,

Safety and Occupational Health at Work, Non-discrimination,

Supplier rights

Information on compliance with human rights principles and standards

Compliance with human rights principles and standards

Human rights management principles and standards : Thai Labour Standard: Corporate Social Responsibility of Thai

Businesses (TLS 8001-2010) by the Ministry of Labour

Information on Human Rights Due Diligence: HRDD

Human Rights Due Diligence: HRDD

Does the company have an HRDD process : Yes

Information on incidents related to legal or social and human rights violations

Number of cases and incidents of significant legal or social and human rights violations

	2022	2023	2024
Total number of cases or incidents of significant legal or social and human rights violations (cases)	0	0	1
Total number of cases or incidents leading to significant labor disputes (cases)	0	0	0
Total number of incidents or complaints related to consumer rights violations (cases)	0	0	0

	2022	2023	2024
Total number of incidents or complaints related to business partner's rights violations (cases)	0	0	0
Total number of cases or incidents leading to disputes with the community/society (cases)	0	0	0
Total number of cases or incidents related to cybersecurity or customer data breaches (cases)	0	0	1
Total number of cases or incidents related to workplace safety and occupational health (cases)	0	0	0

Details of incidents and corrective measures for significant social and legal violations

Year of incident	Details	Progress status
2024	Incident - Impact that occurred or is expected to occur Non-financial impact - Financial impact • Expected impact on financial statement : 0.00 baht • Actual impact on financial statement : 0.00 baht	Incident no longer subject to action
	-	

Fair labor practice

Disclosure boundary in fair labor practice in the past years

Boundary type : Business Group

Total number of disclosure boundaries : 4

Data disclosure coverage (%) : 0.00

Information on employees and labor management plan

Employees and labor management plan

The company's employee and labor management plan : Ye

Employee and labor management plan implemented : Fair employee compensation, Employee training and

by the Company in the past year development, Promoting employee relations and participation, Migrant/foreign labor, Child labor,

Occupational health and safety in workplace

Information on setting employee and labor management goals

Setting employee and labor management goals

Does the company set employee : Yes and labor management goals?

Details of setting goals for employee and labor management

Target(s)	Indicator(s)	Base year(s)	Target year(s)
• Fair employee	-	2025: -	2025: -
compensation			
Employee training and			
development			
Occupational health and			
safety in workplace			
Non-discrimination			

Information on performance and outcomes for employee and labor management

Performance and outcomes for employee and labor management

Performance and outcomes for employee and labor : Ye management

Information on employment

Employment

	2022	2023	2024
Total Employment (Person)	1,741	1,789	1,782
Percentage of employees to total employment (%)	100.00	100.00	100.00
Percentage of non-employee workers to total employment (%)	0.00	0.00	0.00

	2022	2023	2024
Total employees (persons)	1,741	1,789	1,782
Male employees (persons)	661	700	689
Percentage of male employees (%)	37.97	39.13	38.66
Female employees (persons)	1,080	1,089	1,093
Percentage of female employees (%)	62.03	60.87	61.34
Total of workers who are not employees (Person)	0	0	0
Male workers who are not employees (Person)	0	0	0
Percentage of male non-employee workers (%)	0.00	0.00	0.00
Female workers who are not employees (Person)	0	0	0
Percentage of female non-employee workers (%)	0.00	0.00	0.00

Number of employees categorized by age

	2022	2023	2024
Total number of employees under 30 years old (Persons)	117	115	126
Percentage of employees under 30 years old (%)	6.72	6.43	7.07
Total number of employees 30-50 years old (Persons)	1,369	1,387	1,314
Percentage of employees 30-50 years old (%)	78.63	77.53	73.74
Total number of employees over 50 years old (Persons)	255	287	342
Percentage of employees over 50 years old (%)	14.65	16.04	19.19

Number of male employees categorized by age

	2022	2023	2024
Total number of male employees under 30 years old (Persons)	44	50	49
Percentage of male employees under 30 years old (%)	6.66	7.14	7.11
Total number of male employees 30-50 years old (Persons)	483	502	464
Percentage of male employees 30-50 years old (%)	73.07	71.71	67.34
Total number of male employees over 50 years old (Persons)	134	148	176
Percentage of male employees over 50 years old (%)	20.27	21.14	25.54

Number of female employees categorized by age

	2022	2023	2024
Total number of female employees under 30 years old (Persons)	73	65	77
Percentage of female employees under 30 years old (%)	6.76	5.97	7.04
Total number of female employees 30-50 years old (Persons)	886	885	850
Percentage of female employees 30-50 years old (%)	82.04	81.27	77.77
Total number of female employees over 50 years old (Persons)	121	139	166
Percentage of female employees over 50 years old (%)	11.20	12.76	15.19

Number of employees categorized by position

	2022	2023	2024
Total number of employees in operational level (Persons)	715	653	1,015
Percentage of employees in operational level (%)	41.07	36.50	56.96
Total number of employees in management level (Persons)	999	1,109	714
Percentage of employees in management level (%)	57.38	61.99	40.07
Total number of employees in executive level (Persons)	27	27	53
Percentage of employees in executive level (%)	1.55	1.51	2.97

Number of male employees categorized by position

	2022	2023	2024
Total number of male employees in operational level (Persons)	239	244	356
Percentage of male employees in operational level (%)	36.16	34.86	51.67
Total number of male employees in management level (Persons)	401	437	297
Percentage of male employees in management level (%)	60.67	62.43	43.11
Total number of male employees in executive level (Persons)	21	19	36
Percentage of male employees in executive level (%)	3.18	2.71	5.22

Number of female employees categorized by position

	2022	2023	2024
Total number of female employees in operational level (Persons)	476	409	659
Percentage of female employees in operational level (%)	44.07	37.56	60.29
Total number of female employees in management level (Persons)	598	672	417
Percentage of female employees in management level (%)	55.37	61.71	38.15
Total number of female employees in executive level (Persons)	6	8	17
Percentage of female employees in executive level (%)	0.56	0.73	1.56

Significant changes in the number of employees

Significant changes in number of employees over the past 3 : No

Number of male employees categorized by region

	2022	2023	2024
Bangkok Metropolitan (Person)	N/A	N/A	649
Northern (Person)	N/A	N/A	10
Northeastern (Person)	N/A	N/A	10
Southern (Person)	N/A	N/A	8
Eastern (Person)	N/A	N/A	12

Number of female employees categorized by region

	2022	2023	2024
Bangkok Metropolitan (Person)	N/A	N/A	962
Northern (Person)	N/A	N/A	32
Northeastern (Person)	N/A	N/A	38
Southern (Person)	N/A	N/A	32
Eastern (Person)	N/A	N/A	29

Employment of workers with disabilities

	2022	2023	2024
Total employment of workers with disabilities (persons)	0	17	17
Percentage of disabled workers to total employment (%)	0.00	0.95	0.95
Total number of employees with disabilities (Persons)	N/A	17	17
Percentage of disabled employees to total employees (%)	N/A	0.95	0.95
Total number of workers who are not employees with disabilities (persons)	N/A	0	0
Percentage of disabled non-employee workers to total non-employee workers (%)	N/A	0.00	0.00
Contributions to empowerment for persons with disabilities fund	-	Yes	Yes

Information on compensation of employees

Employee remuneration by gender

	2022	2023	2024
Total employee remuneration (baht)	254,110,569.13	245,170,000.00	183,172,674.71
Total male employee remuneration (baht)	129,204,401.42	110,259,700.00	79,911,189.38
Percentage of remuneration in male employees (%)	50.85	44.97	43.63
Total female employee remuneration (baht)	124,906,167.71	134,910,300.00	103,261,485.33
Percentage of remuneration in female employees (%)	49.15	55.03	56.37
Average remuneration of employees (Baht / Person)	145,956.67	137,043.04	102,790.50
Average remuneration of male employees (Baht / Person)	195,468.08	157,513.86	115,981.41
Average remuneration of female employees (Baht / Person)	115,653.86	123,884.57	94,475.28
Ratio of average remuneration of female employees to male employees	0.59	0.79	0.81

Provident fund management policy

Provident fund management policy : Have

Provident fund for employees (PVD)

	2022	2023	2024
Number of employees joining in PVD (persons)	222	228	1,769

	2022	2023	2024
Proportion of employees who are PVD members (%)	12.75	12.74	94.00
Total amount of provident fund contributed by the company (baht)	62,300,000.00	58,141,387.19	70,863,198.56
Percentage of total amount of provident fund contributed by the Company to total employee remuneration (%)	24.52	23.71	38.69

Information on employee development

Employee training and development

	2022	2023	2024
Employee development plans as part of annual performance reviews	-	-	Yes
Average employee training hours (Hours / Person / Year)	22.00	3.37	33.00
Total amount spent on employee training and development (Baht)	10,501,622.71	17,482,133.44	15,150,163.06
Percentage of training and development expenses to total expenses (%) ^(*)	0.001163	0.001567	0.001237
Percentage of training and development expenses to total revenue (%) ^(*)	0.000966	0.001277	0.001025

 $\textit{Additional explanation:} \quad \text{$(^\circ)$ Total revenues and expenses from consolidated financial statement}$

Information on safety, occupational health, and work environment

Statistic of accident and injuries of employees from work

	2022	2023	2024
Total number of lost time injury incidents by employees (Cases)	0	0	0
Total number of employees that lost time injuries for 1 day or more (Persons)	0	0	0
Percentage of employees that lost time injuries for 1 day or more (%)	0.00	0.00	0.00
Total number of employees that fatalities as a result of work-related injury (Persons)	0	0	0
Percentage of employees that fatalities as a result of work-related injury (%)	0.00	0.00	0.00

Additional explanation : $\ ^{(")}$ The company with the total number of employees over 100 or more

Information on promoting employee relations and participation

 $^{^{(\}mbox{\tiny **})}$ The company with the total number of employees less than or equal to 100

Employee engagement

	2022	2023	2024
Total number of employee turnover leaving the company voluntarily (persons)	0	332	299
Total number of male employee turnover leaving the company voluntarily (persons)	N/A	105	104
Total number of female employee turnover leaving the company voluntarily (persons)	N/A	227	195
Proportion of voluntary resignations (%)	0.00	18.56	16.78
Percentage of male employee turnover leaving the Company voluntarily (%)	N/A	5.87	5.84
Percentage of female employee turnover leaving the Company voluntarily (%)	N/A	12.69	10.94
	2022	2023	2024
Evaluation result of employee engagement	Yes	Yes	Yes

Employee internal groups

Employee internal groups : Yes

Types of employee internal groups : Welfare Committee

Responsibility to customers/ consumers

Information on responsibility to customers/consumers policy

Consumer data privacy and protection policy and guidelines

Consumer data privacy and protection policy and guidelines : Ye

Consumer data privacy and protection guidelines : Collection of personal data, Use or disclosure of data, Rights of data

owners, Retention and storage duration of personal data, Company's measures for third parties' use of customer data, Security measures

of personal data

Responsible sales and marketing policy and guidelines

Responsible sales and marketing policy and guidelines : Yes

Responsible sales and marketing guidelines : Marketing communications that respect the law, adhere to relevant

regulations, and consider consumer rights.

Policy and guidelines on communicating the impact of products and services to customers / consumers

Policy and guidelines on communicating the impact of $\ \ :$

products and services to customers / consumers

Policy and guidelines on communicating the impact of : products and services to customers / consumers

Yes

Prohibition of exaggerated, inaccurate, or misleading marketing claims, Labeling of goods and products with legally required information, Appropriate marketing communications through digital

channels

Information on customer management plan

Customer management plan

Company's customer management plan : Y

Customer management plan implemented by the company in $\ \ :$

the past year

Responsible production and services for customers, Communication of product and service impacts to customers / consumers,

 $\label{lem:continuous} \mbox{Development of customer satisfaction and customer relationship,}$

Consumer data privacy and protection

Information on setting customer management goals

Setting customer management goals

Does the company set customer management goals : Yes

Details of setting customer management goals

Target(s)	Indicator(s)	Base year(s)	Target year(s)
Development of customer satisfaction and customer relationship	-	-	2025: -

Information on performance and results of customer management

Performance and outcomes of customer management

Performance and outcomes of customer management : Yes

Customer satisfaction

	2022	2023	2024
Evaluation results of customer satisfaction	Yes	Yes	Yes

Channels for receiving complaints from customers/consumers

Company's channels for receiving complaints from : Yes

customers/consumers

Telephone : 1327

Fax : 02 677 7223

Email : presidentoffice@lhbank.co.th

Company's website : www.lhfg.co.th

Address : 5th floor, No.1 Q.House Lumpini Building, South

Sathon Road, Thungmahamek, Sathon, Bangkok 10120

Responsibility to community/ society

Information on community development and engagement policies

Community development and engagement policies

Community development and engagement policies : Yes

Information on community and social management plan

Community and social management plan

Company's community and social management plan :

company over the past year

Community and social management plan implemented by the : Education, Religion and culture, Occupational health, safety, health, and quality of life, Disadvantaged and vulnerable groups, Reducing

inequality

Information on setting of community and social management goals

Setting of community and social management goals

Does the company set community and social management :

goals

Information on outcomes and results of community and social management

Performance and outcomes of community and social management

Performance and outcomes of community and social :

management

Benefit from implementing social development project

Financial benefits

Does the company measure the financial benefits from social : No

development?

Non-financial benefits

Does the company measure the non-financial benefits from :

social development?

Expenses from social and environmental development project

	2022	2023	2024
Total financial contribution to community/social development projects or activities (Bath)	1,900,000.00	2,000,000.00	2,193,933.00
Percentage of financial contribution for community/social development projects or activities to total expense (%) (*)	0.021047	0.017931	0.017913
Percentage of financial contribution for community/social development projects or activities to total revenue (%) (*)	0.017484	0.014613	0.014849

Additional Explanation : (*) Total revenues and total expenses from total financial statement

Remarks - This document is automatically generated based on information processed as received from the listed company on "as is" basis. The Stock Exchange of Thailand ("SET") does not make any representations regarding accuracy, completeness, appropriateness, recency or reliability of the information contained in this document, nor does it make any guarantee of a result of the use of the information

contained in this document. In no event shall SET be responsible for any loss or damage resulting from the use of this document or the
information contained herein.

ESG Performance

Company Name: LH FINANCIAL GROUP PUBLIC COMPANY LIMITED Symbol: LHFG

Market : SET Industry Group : Financials Sector : Banking

Corporate Governance Policy

Information on overview of the policy and guidelines

Corporate governance policy and guidelines

Corporate governance policy and guidelines : Yes

Policy and guidelines related to the board of directors

Are there policy and guidelines related to the board of :

directors

Guidelines related to the board of directors : Nomination of Directors, Determination of Director Remuneration,

Independence of the Board of Directors from the Management,

Director Development, Board Performance Evaluation

Nomination of Directors

Reference link for Nomination of Directors : https://investor.lhfg.co.th/storage/content/corporate-

governance/corporate-governance-policy/20250304-lhfg-cg-policy-

2024-en.pdf

Page number of the reference link : 3-5

Determination of Director Remuneration

 $Reference\ link\ for\ Determination\ of\ Director\ Remuneration\ :\ https://investor.lhfg.co.th/storage/content/corporate-particles.$

governance/corporate-governance-policy/20250304-lhfg-cg-policy-

2024-en.pdf

Independence of the Board of Directors from the Management

Director Development

Board Performance Evaluation

Policy and guidelines related to shareholders and stakeholders

Policy and guidelines related to shareholders and stakeholders : Yes

Guidelines and measures related to shareholders and : Sha

stakeholders

Shareholder, Employee, Customer, Business competitor, Business

s partner, Creditor, Community and society

Shareholder

Employee

Customer

Business competitor

Business partner

Creditor

Community and society

Information on business code of conduct

Business code of conduct

Business code of conduct : Yes

Policy and guidelines related to business code of conduct

Guidelines related to business code of conduct :

Prevention of Conflicts of Interest, Anti-corruption, Whistleblowing and Protection of Whistleblowers, Prevention of Misuse of Inside Information, Gift giving or receiving, entertainment, or business hospitality, Compliance with laws, regulations, and rules, Information and assets usage and protection, Anti-unfair competitiveness, Information and IT system security, Environmental management

Prevention of Conflicts of Interest

Anti-corruption

Whistleblowing and Protection of Whistleblowers

Prevention of Misuse of Inside Information

Gift giving or receiving, entertainment, or business hospitality

Compliance with laws, regulations, and rules

Information and assets usage and protection

Anti-unfair competitiveness

Information and IT system security

Environmental management

Promotion of compliance with the business code of conduct

Promotion for the board of directors, executives, and : Yes employees to comply with the business code of conduct

Participation in anti-corruption networks

Participation or declaration of intent to join anti-corruption :

networks

Anti-corruption networks or projects the company has joined : Thai Private Sector Collective Action Against Corruption (CAC)

CAC membership certification status: Certified or declared intent to join

Certification document of CAC membership status : -

Diagram of participation in anti-corruption networks



Information on material changes and developments in policy and corporate governance system over the past year

Material changes and developments related to the review of policy and guidelines in corporate governance system or board of directors' charter

In the past year, did the company review the corporate : Yes

governance policy and guidelines, or board of directors'

charte

Material changes and developments in policy and guidelines : Yes

over the past year

Implementation of the CG Code for listed companies

Implementation of the CG Code as prescribed by the SEC : Mostly used in practice

Corporate Governance Structure

Information on corporate governance structure

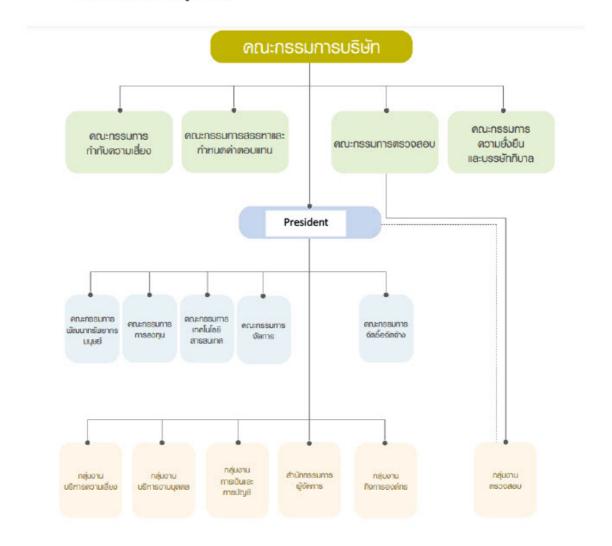
Corporate governance structure

Corporate governance structure diagram

Corporate governance structure diagram

7. โครงสร้างการกำกับดูแลกิจการ และข้อมูลสำคัญเกี่ยวกับคณะกรรมการ คณะกรรมการ ชุดย่อย ผู้บริหาร พนักงานและอื่นๆ

7.1 โครงสร้างการกำกับดูแลกิจการ



Information on the board of directors

Information on the board of directors

Composition of the board of directors

	2024		
	Male (persons)	Female (persons)	
Total directors	11		
	10	1	
Executive directors	5		
	5	0	
Non-executive directors	6		
	5	1	
Independent directors	4		
	3	1	
Non-executive directors who have no position in		2	
independent directors	2	0	

	2024		
	Male (%)	Female (%)	
Total directors	100.00		
	90.91	9.09	
Executive directors	45.45		
	45.45	0.00	
Non-executive directors	54.55		
	45.45	9.09	
Independent directors	36.36		
	27.27	9.09	
Non-executive directors who have no position in	18.18		
independent directors	18.18	0.00	

Additional explanation : Displayed % (percentage) from proportion of total board of directors

	2024	
	Male (years)	Female (years)
Average director age	67	
	67	71

The information on each director and controlling person

List of the board of directors

List of directors	Position	First appointment date of director	Skills and expertise
1. Mr. VORAPOL SOCATIYANURAK Gender: Male Age: 69 years Highest level of education: Doctoral degree Study field of the highest level of education: Finance Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: Yes Shareholding in the company Direct shareholding: 0 Shares (0.000000 %) Shareholding by persons related to the directors, executives according to Section 59 (shares): 0 Shares (0.000000 %)	Chairman of the Board of Directors (Non-executive directors) Authorized directors as per the company's certificate of registration: No Type of director: Continuing director (Full term of directorship and being reappointed as a director)	25 Oct 2021	Finance, Leadership, Banking, Finance & Securities, Strategic Management
None 2. Mr. WU, KUO-CHIN Gender: Male Age: 70 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: No Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: No Shareholding in the company Direct shareholding: 0 Shares (0.000000 %) Shareholding by persons related to the directors, executives according to Section 59 (shares): 0 Shares (0.000000 %) Indirect shareholding details None	Vice-chairman of the Board of Directors (Executive Directors) Authorized directors as per the company's certificate of registration: Yes Type of director: Continuing director (Full term of directorship and being reappointed as a director)	1 Aug 2017	Banking, Business Administration, Human Resource Management

List of directors	Position	First appointment date of director	Skills and expertise
3. Mr. NAPORN SUNTHORNCHITCHAROEN Gender: Male Age: 66 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: Yes Shareholding in the company • Direct shareholding: 0 Shares (0.000000 %) • Shareholding by persons related to the directors, executives according to Section 59 (shares): 0 Shares (0.000000 %) Indirect shareholding details	Director (Executive Directors) Authorized directors as per the company's certificate of registration: Yes Type of director: Existing director	3 May 2011	Property Fund & REITs, Business Administration, Property Development, Engineering
4. Mr. KHUNAWUT THUMPOMKUL Gender: Male Age: 67 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: No DCP course: Yes Shareholding in the company • Direct shareholding: 0 Shares (0.000000 %) • Shareholding by persons related to the directors, executives according to Section 59 (shares): 2,700,066 Shares (0.012746 %) Indirect shareholding details None	Director (Non-executive directors) Authorized directors as per the company's certificate of registration: No Type of director: Existing director	14 Aug 2013	Economics, Business Administration

		First	
List of directors	Position	appointment	Skills and expertise
		date of director	
5. Mrs. SUPRIYA KUANDACHAKUPT Gender: Female Age: 71 years Highest level of education: Doctoral degree Study field of the highest level of education: Economics Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: Yes	Director (Non-executive directors, Independent director) Authorized directors as per the company's certificate of registration: No Type of director: Existing director	1 Aug 2017	Sustainability, Risk Management, Audit, Internal Control, Governance/ Compliance
Shareholding in the company • Direct shareholding : 0 Shares (0.000000 %)			
6. Mr. SHIH, JIING-FUH Gender: Male Age: 60 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: No Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: No Shareholding in the company • Direct shareholding: 5,000,000 Shares (0.023603 %) • Shareholding by persons related to the directors, executives according to Section 59 (shares): 0 Shares (0.000000 %) Indirect shareholding details	Director (Executive Directors) Authorized directors as per the company's certificate of registration: Yes Type of director: Existing director	1 Aug 2017	Banking, Information & Communication Technology, Accounting, Risk Management
None			

List of directors	Position	First appointment date of director	Skills and expertise
7. Mr. PRADIT SAWATTANANOND Gender: Male Age: 76 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: No DCP course: Yes Shareholding in the company • Direct shareholding: 0 Shares (0.000000 %)	Director (Non-executive directors, Independent director) Authorized directors as per the company's certificate of registration: No Type of director: Existing director	23 Apr 2018	Sustainability, Risk Management, Audit, Internal Control, Governance/ Compliance
8. Mr. PICHAI DUSDEEKULCHAI Gender: Male Age: 72 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: No DCP course: Yes Shareholding in the company • Direct shareholding: 0 Shares (0.000000	Director (Non-executive directors, Independent director) Authorized directors as per the company's certificate of registration: No Type of director: Existing director	22 Jun 2020	Sustainability, Risk Management, Audit, Governance/ Compliance, Statistics

List of directors	Position	First appointment date of director	Skills and expertise
9. Mr. VICHIAN AMORNPOONCHAI Gender: Male Age: 63 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: No Shareholding in the company • Direct shareholding: 82 Shares (0.000000 %)	Director (Executive Directors) Authorized directors as per the company's certificate of registration: Yes Type of director: Continuing director (Full term of directorship and being reappointed as a director)	25 Oct 2021	Banking, Accounting, Finance, Internal Control, Commerce
10. Mr. PIPHOB VERAPHONG Gender: Male Age: 62 years Highest level of education: Master's degree Study field of the highest level of education: Law Thai nationality: Yes Residence in Thailand: Yes Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: Yes Shareholding in the company • Direct shareholding: 0 Shares (0.000000 %)	Director (Non-executive directors, Independent director) Authorized directors as per the company's certificate of registration: No Type of director: Existing director	29 Jun 2022	Law, Risk Management, Audit, Internal Control, Governance/ Compliance

List of directors	Position	First appointment date of director	Skills and expertise
11. Mr. LEE YU-CHOU Gender: Male Age: 70 years Highest level of education: Master's degree Study field of the highest level of education: Law Thai nationality: No Residence in Thailand: No Family relationship between directors and executives: Doesn't Have Legal offenses in the past 5 years: Doesn't Have DAP course: Yes DCP course: No Shareholding in the company • Direct shareholding: 0 Shares (0.000000 %) • Shareholding by persons related to the directors, executives according to Section 59 (shares): 0 Shares (0.000000 %)	Director (Executive Directors) Authorized directors as per the company's certificate of registration: Yes Type of director: Continuing director (Full term of directorship and being reappointed as a director)		Business Administration, Banking, Finance
Indirect shareholding details None			

Additional explanation:

List of the board of directors by position

^(*) Any offense under the Securities and Exchange Act B.E. 2535 (1992) or the Derivatives Act B.E. 2546 (2003), only in the following cases:

⁽¹⁾ Dishonest act or gross negligence

⁽²⁾ Disclosure or dissemination of false information or statements that may be misleading or conceal material facts that should be notified, which may affect decision making of shareholders, investors or other parties involved

⁽³⁾ Unfair acts or exploitation of investors in trading securities or derivatives, or participation in, or support to, such acts.

^(**) Shareholdings by persons related to directors or executives as prescribed in Section 59 of the Securities and Exchange Act B.E. 2535 (1992), such as spouses or cohabiting couple (unmarried couples living together openly), minor children, etc.

List of the board of directors	Position	Executive directors	Non- executive directors	Independent directors	Non- executive directors who have no position in independent directors	Authorized directors as per the company's certificate of registration
1. Mr. VORAPOL SOCATIYANURAK	Chairman of the Board of Directors		•		~	
2. Mr. WU, KUO-CHIN	Vice-chairman of the Board of Directors	•				v
3. Mr. NAPORN SUNTHORNCHITCHAROEN	Director	~				v
4. Mr. KHUNAWUT THUMPOMKUL	Director		~		•	
5. Mrs. SUPRIYA KUANDACHAKUPT	Director		~	~		
6. Mr. SHIH, JIING-FUH	Director	v				~
7. Mr. PRADIT SAWATTANANOND	Director		~	~		
8. Mr. PICHAI DUSDEEKULCHAI	Director		~	~		
9. Mr. VICHIAN AMORNPOONCHAI	Director	~				v
10. Mr. PIPHOB VERAPHONG	Director		~	v		
11. Mr. LEE YU-CHOU	Director	v				~
Total (persons)		5	6	4	2	5

Overview of director skills and expertise

Skills and expertise	Number (persons)	Percent (%)
1. Economics	1	9.09
2. Banking	5	45.45
3. Finance & Securities	1	9.09
4. Property Fund & REITs	1	9.09
5. Property Development	1	9.09
6. Commerce	1	9.09
7. Information & Communication Technology	1	9.09
8. Law	1	9.09
9. Accounting	2	18.18
10. Finance	3	27.27
11. Human Resource Management	1	9.09
12. Sustainability	3	27.27
13. Statistics	1	9.09
14. Engineering	1	9.09
15. Leadership	1	9.09
16. Strategic Management	1	9.09
17. Risk Management	5	45.45
18. Audit	4	36.36
19. Internal Control	4	36.36
20. Governance/ Compliance	4	36.36
21. Business Administration	4	36.36

Information about the other directors

	2024
The chairman of the board and the highest-ranking executive are from the same person	No
The chairman of the board is an independent director	No
The chairman of the board and the highest-ranking executive are from the same family	No
Chairman is a member of the executive board or taskforce	No
The company appoints at least one independent director to determine the agenda of the board of directors' meeting	No

Additional explanation: (*) Composition of the Board of Directors is calculated from the Board of Directors data in the year 2022 onwards

(**) If a remark is specified, the remark from the most recent year will be displayed

The measures for balancing the power between the board of directors and the Management

The measures for balancing the power between the board of : Have

directors and the Management

Methods of balancing power between the board of directors : Others : -

and Management

Information on the roles and duties of the board of directors

Board charter : Have

Information on subcommittees

Information on subcommittees

Information on roles of subcommittees

Roles of subcommittees

Audit Committee

Role

• Audit Subcommittee

Scope of authorities, role, and duties

-

Reference link for the charter

-

Sustainability and Corporate Governance Committee

Role

- Nomination Remuneration Subcommittee
- Sustainability Subcommittee

Scope of authorities, role, and duties

-

Reference link for the charter

-

Nomination and Remuneration Committee

Role

- Nomination Subcommittee
- Remuneration Subcommittee

Scope of authorities, role, and duties

-

Reference link for the charter

_

Risk Oversight Committee

Role

• RiskManagement Subcommittee

Scope of authorities, role, and duties

-

Reference link for the charter

-

Information on each subcommittee

List of audit committee

List of directors	Position	Appointment date of audit committee member	Skills and expertise
1. Mr. PIPHOB VERAPHONG Gender: Male Age: 62 years Highest level of education: Master's degree Study field of the highest level of education: Law Thai nationality: Yes Residence in Thailand: Yes Expertise in accounting information review: No	Chairman of the audit committee (Non-executive directors, Independent director) Director type: Existing director	20 Jun 2022	Law, Risk Management, Audit, Internal Control, Governance/ Compliance
2. Mrs. SUPRIYA KUANDACHAKUPT ^(*) Gender: Female Age: 71 years Highest level of education: Doctoral degree Study field of the highest level of education: Economics Thai nationality: Yes Residence in Thailand: Yes Expertise in accounting information review: Yes	Member of the audit committee (Non-executive directors, Independent director) Director type: Existing director	1 Aug 2017	Sustainability, Risk Management, Audit, Internal Control, Governance/ Compliance
3. Mr. PRADIT SAWATTANANOND ^(*) Gender: Male Age: 76 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Expertise in accounting information review: Yes	Member of the audit committee (Non-executive directors, Independent director) Director type: Existing director	24 Apr 2018	Sustainability, Risk Management, Audit, Internal Control, Governance/ Compliance
4. Mr. PICHAI DUSDEEKULCHAI Gender: Male Age: 72 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residence in Thailand: Yes Expertise in accounting information review : No	Member of the audit committee (Non-executive directors, Independent director) Director type: Existing director	24 Jun 2020	Sustainability, Risk Management, Audit, Governance/ Compliance, Statistics

Additional explanation :
(*) Directors with expertise in accounting information review

Other Subcommittees

Subcommittee name	Name list	Position
Sustainability and Corporate Governance Committee	Mr. PIPHOB VERAPHONG	The chairman of the subcommittee (Independent director)
	Mrs. Supriya Kuandachakupt	Member of the subcommittee (Independent director)
	Mr. PRADIT SAWATTANANOND	Member of the subcommittee (Independent director)
Nomination and Remuneration Committee	Mr. PICHAI DUSDEEKULCHAI	The chairman of the subcommittee (Independent director)
	Mrs. Supriya Kuandachakupt	Member of the subcommittee (Independent director)
	Mr. PRADIT SAWATTANANOND	Member of the subcommittee (Independent director)
Risk Oversight Committee	Mr. PRADIT SAWATTANANOND	The chairman of the subcommittee (Independent director)
	Mr. SHIH, JIING-FUH	Member of the subcommittee
	Mr. PICHAI DUSDEEKULCHAI	Member of the subcommittee (Independent director)

Information on the executives

Information on the executives

List and positions of the executive

List of the highest-ranking executive and the next four executives

List of executives	Position	First appointment date	Skills and expertise
1. Ms. Thanawan Teekautamakorn ^(***) Gender: Female Age: 59 years Highest level of education: Master's degree Study field of the highest level of education: Law Thai nationality: Yes Residing in Thailand: Yes Highest responsibility in corporate accounting and finance: No Accounting supervisor: No	Head of Internal Audit Group	8 Sep 2021	Law, Accounting, Audit, Internal Control
2. Mr. VICHIAN AMORNPOONCHAI Gender: Male Age: 63 years Highest level of education: Master's degree Study field of the highest level of education: Business Administration Thai nationality: Yes Residing in Thailand: Yes Highest responsibility in corporate accounting and finance: No Accounting supervisor: No	Deputy President of Corporate Affairs Group	1 Feb 2021	Banking, Accounting, Finance, Internal Control, Commerce
3. Mr. WARAVOOT TOCHAROENTANAPOL (*X**) Gender: Male Age: 55 years Highest level of education: Master's degree Study field of the highest level of education: Finance Thai nationality: Yes Residing in Thailand: Yes Highest responsibility in corporate accounting and finance: Yes Accounting supervisor: Yes	President and Head of Finance and Accounting Group (The highest-ranking executive)	1 Dec 2022	Business Administration, Banking
4. Ms. Apinya Pawangkanan Gender: Female Age: 57 years Highest level of education: Master's degree Study field of the highest level of education: Management Thai nationality: Yes Residing in Thailand: Yes Highest responsibility in corporate accounting and finance: No Accounting supervisor: No	Head of Risk Management Group	1 Feb 2022	Risk Management, Statistics

List of executives	Position	First appointment date	Skills and expertise
5. Ms. Nuanprae Sueayai Gender: Female Age: 46 years Highest level of education: Master's degree Study field of the highest level of education: - Bachelor of Sciences in Agriculture, Kasetsart University Thai nationality: Yes Residing in Thailand: Yes Highest responsibility in corporate accounting and finance: No Accounting supervisor: No	Head of People Group (The highest-ranking executive)	1 Jun 2023	Human Resource Management

Additional Explanation

Remuneration policy for executive directors and executives

Remuneration of executive directors and executives

Monetary remuneration of executive directors and executives

	2022	2023	2024
Total remuneration of executive directors and executives (baht)	36,520,000.00	54,340,000.00	39,710,000.00
Total remuneration of executive directors (baht)	N/A	N/A	0.00
Total remuneration of executives (baht)	N/A	N/A	39,710,000.00

Other remunerations of executive directors and executives

	2022	2023	2024
Company's contribution to provident fund for executive directors and executives (Baht)	425,519.00	653,388.00	752,558.60
Employee Stock Ownership Plan (ESOP)	No	No	No
Employee Joint Investment Program (EJIP)	No	No	No

Outstanding remuneration or benefits of executive directors and executives

Outstanding remuneration or benefits of executive directors : 0.00

and executives in the past year

Estimated remuneration of executive directors and executives : 0.00

in the current year

Other significant information

Other significant information

Assigned person

^(*) Highest responsibility in corporate accounting and finance

^(**) Accounting supervisor

^(***) Appointed after the fiscal year end of the reporting year

List of persons assigned for accounting oversight

General information	Email	Telephone number
1. Mr. Waravoot Tocharoentanapol	WaravootT@lhbank.co.th	02-359-0000 ต่อ 5747

List of the company secretary

General information	Email	Telephone number
1. Mr. Vichian Amornpoonchai	VichianA@lhbank.co.th	02-359-0000 ต่อ 2020

List of the head of internal audit or outsourced internal auditor

General information Email		Telephone number
1. Ms. Thanawan Theekauttamakorn	Thanawant@lhbank.co.th	023590000 ต่อ 6002

List of the head of the compliance unit

General information	Email	Telephone number
1. Mr. Jumpon Suwannawong	JumponS@LHBANK.CO.TH	02-359-0000 ต่อ 5444

Head of investor relations

Does the Company have an appointed head of investor : Have relations

List of the head of investor relations

General information Email		Telephone number
1. Mr. Vichian Amornpoonchai	VichianA@lhbank.co.th	02-359-0000 ต่อ 2020

Company's auditor

Details of the company's auditor

Audit firms	Audit fee (Baht)	Other service fees	Names and general information of auditors
KPMG PHOOMCHAI AUDIT COMPANY LIMITED YAN NAWA SATHON Bangkok 10120 Telephone 0 2677 2000	990,000.00	-	1. Mr. CHOKECHAI NGAMWUTIKUL Email: chokechai@kpmg.co.th Telephone: 02-677-2000 License number: 9728
			2. Mr. JEDSADA LEELAWATANASUK Email: Jedsada@kpmg.co.th Telephone: 02-677-2000 License number: 11225

Details of the auditors of the subsidiaries

Audit fee (Baht)	Other service fees
990,000.00	-

Assigned personnel in case of a foreign company

Does the company have any individual assigned to be $\ : \ \$ No representatives in Thailand

Performance Report on Corporate Governance

Information about the summary of duty performance of the board of directors over the past

Selection, development and evaluation of duty performance of the board of directors

Information about the selection of the board of directors

List of directors whose terms have ended and have been reappointed

List of directors	Position	First appointment date of director	Skills and expertise
Mr. VORAPOL SOCATIYANURAK	Chairman of the Board of Directors	25 Oct 2021	Finance, Leadership, Banking, Finance & Securities, Strategic Management
Mr. WU, KUO-CHIN	Vice-chairman of the Board of Directors	1 Aug 2017	Banking, Business Administration, Human Resource Management
Mr. VICHIAN AMORNPOONCHAI	Director	25 Oct 2021	Banking, Accounting, Finance, Internal Control, Commerce
Mr. LEE YU-CHOU	Director	3 Jul 2023	Business Administration, Banking, Finance

Selection of independent directors

Criteria for selecting independent directors

Business or professional relationships of independent directors over the past year

Business or professional relationships of independent directors : No over the past year

Selection of directors and the highest-ranking executive

Method for selecting directors and the highest-ranking executive

Method for selecting persons to be appointed as directors : Yes

through the nomination committee

Method for selecting persons to be appointed as the highest- : Yes ranking executive through the nomination committee

Number of directors from major shareholders

Number of directors from each group of major shareholders : 0 over the past year (persons)

Rights of minority shareholders on director appointment

Method of director appointment : Method whereby each director requires approval votes

more than half of the votes of attending shareholders

and casting votes

Setting qualifications for the selection of directors

Details of qualifications for the selection of directors

Qualifications, knowledge, or experience	Skill and expertise
-	Economics, Banking, Finance & Securities, Information & Communication Technology, Law, Marketing, Accounting, Finance, Corporate Social Responsibility, Human Resource Management, Sustainability, Corporate Management, Leadership, Strategic Management, Risk Management, Audit, Internal Control, Governance/ Compliance, Business Administration

Information on the development of directors

Development of directors over the past year

Details of the development of directors over the past year

List of directors	Participation in training in the past financial year	History of training participation
1. Mr. VORAPOL SOCATIYANURAK (Chairman of the Board of Directors)	Participating	Thai Institute of Directors (IOD) • 2004: Director Certification Program (DCP) • 2004: Role of the Chairman Program (RCP) • 2003: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: PDPA Update 2023 • 2023: ESG & Climate Risk Management 2023
2. Mr. WU, KUO-CHIN (Vice-chairman of the Board of Directors)	Participating	Thai Institute of Directors (IOD) • 2018: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: Sustainable Finance 2024 • 2024: Sustainable Finance 2024 • 2023: PDPA Update 2023 • 2023: ESG & Climate Risk Management 2023
3. Mr. NAPORN SUNTHORNCHITCHAROEN (Director)	Participating	Thai Institute of Directors (IOD) • 2005: Director Certification Program (DCP) • 2004: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: PDPA Update 2023 • 2011: Financial Institutions Governance Program (FGP) • 2006: National Defense College of Thailand, Class 2006
4. Mr. KHUNAWUT THUMPOMKUL (Director)	Participating	Thai Institute of Directors (IOD) • 2001: Director Certification Program (DCP) Other • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: Information Technology Security Awareness Training 2023 • 2023: PDPA Update 2023 • 2018: IT Governance and Cyber Resilience Program (ITG)
5. Mrs. SUPRIYA KUANDACHAKUPT (Director)	Participating	Thai Institute of Directors (IOD) • 2022: Risk Management Program for Corporate Leaders (RCL) • 2018: Advanced Audit Committee Program (AACP) • 2010: Financial Statements for Directors (FSD) • 2007: Director Certification Program (DCP) • 2006: Director Accreditation Program (DAP) Other • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2024: Enhancing Governance, Standards, and Financial Insights 4/2024 • 2023: Information Technology Security Awareness Training 2024 • 2023: PDPA Update 2023 • 2013: How to Develop a Risk Management Plan (HRP)

List of directors	Participation in training in the past financial year	History of training participation
6. Mr. SHIH, JIING-FUH (Director)	Participating	Thai Institute of Directors (IOD) • 2018: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: PDPA Update 2023
7. Mr. PRADIT SAWATTANANOND (Director)	Participating	Thai Institute of Directors (IOD) • 2013: Advanced Audit Committee Program (AACP) • 2000: Director Certification Program (DCP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2024: Enhancing Governance, Standards, and Financial Insights 4/2024 • 2023: Cyber Resilience Leadership: Mission for Embracing the Future of Al & Cybersecurity • 2023: PDPA update 2023 • 2013: How to Develop a Risk Management Plan (HRP)
8. Mr. PICHAI DUSDEEKULCHAI (Director)	Participating	Thai Institute of Directors (IOD) • 2020: Advanced Audit Committee Program (AACP) • 2019: Director Certification Program (DCP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: PDPA update 2023 • 2023: ESG & Climate Risk Management 2023 • 2020: Cyber Resilience Leadership "Tone from the Top" 2020 • 2015: Global Management Program, APTD 2015
9. Mr. VICHIAN AMORNPOONCHAI (Director)	Participating	Thai Institute of Directors (IOD) • 2022: Financial Statements for Directors (FSD) • 2020: Ethical Leadership Program (ELP) • 2018: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: Successful Formulation & Execution of Strategy (SEF) 45/2024 • 2024: Enhancing Governance, Standards, and Financial Insights" 4/2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: Refreshment Training Program (RFP) • 2023: Hot Issue for Directors: Climate Governance • 2023: PDPA Update 2023 • 2016: Modern Managers Program

List of directors	Participation in training in the past financial year	History of training participation
10. Mr. PIPHOB VERAPHONG (Director)	Participating	Thai Institute of Directors (IOD) • 2017: Director Certification Program (DCP) • 2006: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2024: Enhancing Governance, Standards, and Financial Insights 2/2024 • 2023: PDPA update 2023
11. Mr. LEE YU-CHOU (Director)	Participating	Thai Institute of Directors (IOD) • 2023: Director Accreditation Program (DAP) Other • 2024: Information Technology Security Awareness Training 2024 • 2024: AML/CFT risks and money laundering trends • 2024: Sustainable Finance 2024 • 2023: PDPA Update 2023

Information on the evaluation of duty performance of directors

Criteria for evaluating the duty performance of the board of directors

Evaluation of the duty performance of the board of directors over the past year

Performance evaluation criteria for the executives

Performance evaluation criteria for the executives : No

Information on meeting attendance and remuneration payment to each board member

Meeting attendance and remuneration payment to each board member

Meeting attendance of the board of directors

Meeting attendance of the board of directors

Number of the board of directors meeting over the past year : 12

(times)

Date of AGM meeting : 22 Apr 2024

EGM meeting : No

Details of the board of directors' meeting attendance

	Meeting attendance of the board of directors		AGM meeting attendance		EGM meeting attendance				
List of directors	Attendance (times)	/	Meeting rights (times)	Attendance (times)	/	Meeting rights (times)	Attendance (times)	/	Meeting rights (times)

Meeting attendance of the board of directors			AGM meeti	ng :	attendance	EGM meeting attendance			
List of directors	Attendance (times)	/	Meeting rights (times)	Attendance (times)	/	Meeting rights (times)	Attendance (times)	/	Meeting rights (times)
Mr. VORAPOL SOCATIYANURAK (Chairman of the Board of Directors)	12	/	12	1	/	1	N/A	/	N/A
Mr. WU, KUO-CHIN (Vice-chairman of the Board of Directors)	12	/	12	1	/	1	N/A	/	N/A
3. Mr. NAPORN SUNTHORNCHITCHAROEN (Director)	12	/	12	1	/	1	N/A	/	N/A
4. Mr. KHUNAWUT THUMPOMKUL (Director)	11	/	12	1	/	1	N/A	/	N/A
5. Mrs. SUPRIYA KUANDACHAKUPT (Director, Independent director)	12	/	12	1	/	1	N/A	/	N/A
6. Mr. SHIH, JIING-FUH (Director)	12	/	12	1	/	1	N/A	/	N/A
7. Mr. PRADIT SAWATTANANOND (Director, Independent director)	12	/	12	1	/	1	N/A	/	N/A
8. Mr. PICHAI DUSDEEKULCHAI (Director, Independent director)	12	/	12	1	/	1	N/A	/	N/A
9. Mr. VICHIAN AMORNPOONCHAI (Director)	12	/	12	1	/	1	N/A	/	N/A
10. Mr. PIPHOB VERAPHONG (Director, Independent director)	12	/	12	1	/	1	N/A	/	N/A
11. Mr. LEE YU-CHOU (Director)	12	/	12	1	/	1	N/A	/	N/A

Remuneration of the board of directors

Types of remuneration of the board of directors

Remuneration of the board of directors

Details of the remuneration of each director over the past year

		Com	pany		Total monetary
Names of directors / Board of directors	Meeting allowance	Other monetary remuneration	Total (Baht)	Non-monetary remuneration	remuneration from subsidiaries (Baht)
1. Mr. VORAPOL SOCATIYANURAK (Chairman of the Board of Directors)			3,285,470.00		684,000.00
Board of Directors	360,000.00	2,925,470.00	3,285,470.00	No	
2. Mr. WU, KUO-CHIN (Vice-chairman of the Board of Directors)			1,475,650.00		N/A
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	No	
3. Mr. NAPORN SUNTHORNCHITCHAROEN (Director)			1,475,650.00		520,000.00
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	No	
4. Mr. KHUNAWUT THUMPOMKUL (Director)			1,450,650.00		N/A
Board of Directors	275,000.00	1,175,650.00	1,450,650.00	No	
5. Mrs. SUPRIYA KUANDACHAKUPT (Director)			2,075,650.00		1,692,924.00
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	No	
Audit Committee	240,000.00	N/A	240,000.00	No	
Sustainability and Corporate Governance Committee	240,000.00	N/A	240,000.00	No	
Nomination and Remuneration Committee	120,000.00	N/A	120,000.00	No	
6. Mr. SHIH, JIING-FUH (Director)			1,200,650.00		N/A
Board of Directors	25,000.00	1,175,650.00	1,200,650.00	No	

		Com	pany		Total monetary
Names of directors / Board of directors	Meeting allowance	Other monetary remuneration	Total (Baht)	Non-monetary remuneration	remuneration from subsidiaries (Baht)
Risk Oversight Committee	N/A	N/A	N/A	-	
7. Mr. PRADIT SAWATTANANOND (Director)			1,805,650.00		773,000.00
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	No	
Audit Committee	N/A	N/A	N/A	-	
Risk Oversight Committee	210,000.00	N/A	210,000.00	No	
Sustainability and Corporate Governance Committee	N/A	N/A	N/A	-	
Nomination and Remuneration Committee	120,000.00	N/A	120,000.00	No	
8. Mr. PICHAI DUSDEEKULCHAI (Director)			2,035,650.00		340,000.00
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	-	
Audit Committee	240,000.00	N/A	240,000.00	-	
Nomination and Remuneration Committee	180,000.00	N/A	180,000.00	-	
Risk Oversight Committee	140,000.00	N/A	140,000.00	-	
9. Mr. VICHIAN AMORNPOONCHAI (Director)			1,175,650.00		300,000.00
Board of Directors	N/A	1,175,650.00	1,175,650.00	No	
10. Mr. PIPHOB VERAPHONG (Director)			2,195,650.00		300,000.00
Board of Directors	300,000.00	1,175,650.00	1,475,650.00	No	
Audit Committee	360,000.00	N/A	360,000.00	No	

	Company						
Names of directors / Board of directors	Meeting allowance	Other monetary remuneration	Total (Baht)	Non-monetary remuneration	remuneration from subsidiaries (Baht)		
Sustainability and Corporate Governance Committee	360,000.00	N/A	360,000.00	No			
11. Mr. LEE YU-CHOU (Director)			1,125,120.00		865,000.00		
Board of Directors	300,000.00	825,120.00	1,125,120.00	No			

Summary of the remuneration of each committee over the past year

Names of board members	Meeting allowance	Other monetary remuneration	Total (Baht)
1. Board of Directors	2,760,000.00	14,331,440.00	17,091,440.00
2. Audit Committee	840,000.00	0.00	840,000.00
Sustainability and Corporate Governance Committee	600,000.00	0.00	600,000.00
4. Nomination and Remuneration Committee	420,000.00	0.00	420,000.00
5. Risk Oversight Committee	350,000.00	0.00	350,000.00

Summary of the remuneration of the board of directors

	2024
Meeting allowance (Baht)	4,970,000.00
Other monetary remuneration (Baht)	14,331,440.00
Total (Baht)	19,301,440.00

Remunerations or benefits pending payment to the board of directors

Remunerations or benefits pending payment to the board of : 0.00 directors over the past year (Baht)

Information on corporate governance of subsidiaries and associated companies

Corporate governance of subsidiaries and associated companies

Mechanism for overseeing subsidiaries and associated companies

Does the Company have subsidiaries and associated : Yes

companies

Mechanism for overseeing subsidiaries and associated : Yes

companies

Mechanism for overseeing management and taking : Other:-

responsibility for operations in subsidiaries and associated companies approved by the board of directors

Information on the monitoring of compliance with corporate governance policy and guidelines

The monitoring of compliance with corporate governance policy and guidelines

Prevention of conflicts of interest

Operations for conflict of interest prevention over the past year

Has the company operated in preventing conflicts of interest : Yes over the past year

Number of cases or issues related to conflict of interest

	2022	2023	2024
Total number of cases or issues related to conflict of interest (cases)	0	0	0

Prevention of the use of inside information to seek benefits

Operations for prevention of the use of inside information to seek benefits over the past year

Has the company operated in preventing the use of inside : Yes information to seek benefits over the past year

Number of cases or issues related to the use of inside information to seek benefits

	2022	2023	2024
Total number of cases or issues related to	0	0	0
the use of inside information to seek benefits (cases)			

Anti-corruption action

Operations in anti-corruption in the past year

Has the company operated in anti-corruption over the past $\ : \ Yes$

year

Form of operations in anti-corruption : Review of appropriateness in anti-corruption, The participation in

anti-corruption projects, Communication and training for employees

on anti-corruption policy and guidelines

Number of cases or issues related to corruption

	2022	2023	2024
Total number of cases or issues related to corruption (cases)	0	0	0

Whistleblowing

Operations related to whistleblowing over the past year

Has the company implemented whistleblowing procedures : Yes over the past year

Number of cases or issues related to whistleblowing

	2022	2023	2024
Total number of cases or issues received through whistleblowing channels (cases)	0	0	0

Information on report on the results of duty performance of the audit committee in the past year

Meeting attendance of audit committee

Meeting attendance of audit committee (times) : 12

		Meeting attendance of audit committee		
Lis	st of Directors	Meeting attendance (times)	/	Meeting attendance rights (times)
1	Mr. PIPHOB VERAPHONG (Chairman of the audit committee)	12	/	12
2	Mrs. SUPRIYA KUANDACHAKUPT (Member of the audit committee)	12	/	12
3	Mr. PRADIT SAWATTANANOND (Member of the audit committee)	12	/	12
4	Mr. PICHAI DUSDEEKULCHAI (Member of the audit committee)	12	/	12

The results of duty performance of the audit committee

Information on summary of the results of duty performance of subcommittees

Meeting attendance and the results of duty performance of subcommittees

Meeting attendance Sustainability and Corporate Governance Committee

Meeting Sustainability and Corporate : 12
Governance Committee (times)

List of Directors		Meeting attendance Sustainability and Corporate Governance Committee		
		Meeting attendance (times)	/	Meeting attendance right (times)
1	Mr. PIPHOB VERAPHONG (The chairman of the subcommittee)	12	/	12
2	Mrs. SUPRIYA KUANDACHAKUPT (Member of the subcommittee)	12	/	12

List of Directors		Meeting attendance Sustainability and Corporate Governance Committee		
		Meeting attendance (times)	/	Meeting attendance right (times)
3	Mr. PRADIT SAWATTANANOND (Member of the subcommittee)	12	/	12

The results of duty performance of Sustainability and Corporate Governance Committee

Meeting attendance Nomination and Remuneration Committee

Meeting Nomination and Remuneration : 6

Committee (times)

List of Directors		Meeting attendance Nomination and Remuneration Committee		
		Meeting attendance (times)	/	Meeting attendance right (times)
1	Mr. PICHAI DUSDEEKULCHAI (The chairman of the subcommittee)	6	/	6
2	Mrs. SUPRIYA KUANDACHAKUPT (Member of the subcommittee)	6	/	6
3	Mr. PRADIT SAWATTANANOND (Member of the subcommittee)	6	/	6

The results of duty performance of Nomination and Remuneration Committee

Meeting attendance Risk Oversight Committee

Meeting Risk Oversight Committee (times) : 7

List of Directors		Meeting attendance Risk Oversight Committee		
		Meeting attendance (times)	/	Meeting attendance right (times)
1	Mr. PRADIT SAWATTANANOND (The chairman of the subcommittee)	7	/	7
2	Mr. SHIH, JIING-FUH (Member of the subcommittee)	6	/	7
3	Mr. PICHAI DUSDEEKULCHAI (Member of the subcommittee)	7	/	7

The results of duty performance of Risk Oversight Committee

Corporate Sustainability Policy

Information on policy and goals of sustainable management

Sustainability Policy

Sustainability Policy : Yes

Sustainability management goals

Does the company set sustainability management goals : Yes

United Nations SDGs that align with the organization's : Goal 1 No Poverty, Goal 3 Good Health and Well-being, Goal 4

sustainability management goals

Quality Education, Goal 5 Gender Equality, Goal 8 Decent Work and Economic Growth, Goal 9 Industry, Innovation and Infrastructure, Goal 10 Reduce Inequalities, Goal 11 Sustainable Cities and Communities, Goal 12 Responsible Consumption and Production, Goal 13 Climate Action, Goal 16 Peace, Justice and Strong

Institutions, Goal 17 Partnerships for the Goals

Information on review of policy and/or goals of sustainable management over the past year

Review of policy and/or goals of sustainable management over the past year

Has the company reviewed the policy and/or goals of $\ :$

sustainable management over the past year

goals of sustainable management over the past year

Information on impacts on stakeholder management in business value chain

Business value chain

Analysis of stakeholders in the business value chain

Details of stakeholder analysis in the business value chain

Group of stakeholders	Stakeholders' expectations	Responses to stakeholder expectations	Channels for engagement and communication
External stakeholders			
Creditor Board of director Competitors Suppliers Community Shareholders Employees Customers Society	-	-	Press Release Social Event Online Communication Internal Meeting Annual General Meeting (AGM) Complaint Reception Employee Engagement Survey Satisfaction Survey Training / Seminar

Information on organization's material sustainability topics

Organization's material sustainability topics

The company has identified its sustainability materiality topics : Yes

Details of organization's material sustainability topics

The names of the sustainability materiality topics	Subjects related to the sustainability materiality topics
Environment	Greenhouse Gas Management

Information on sustainability report

Corporate sustainability report

The company's corporate sustainability report : Have data

Company sustainability disclosure aligned with standards

Company sustainability disclosure aligned with standards or $\,\,:\,\,\,$ Other : -

guidelines

Sustainability risk management

Information on risk management policy and plan

Risk management policy and plan

Information on ESG risk factors management standards

ESG risk factors management standards

Standards on ESG risk management : Yes

Standards on ESG risk management : COSO - Enterprise risk management framework (ERM)

Information on ESG risk factors

Risk factors on business operation

Operational risk associated with the Company or the group of companies

Risk 1

Related risk topics : <u>Strategic Risk</u>

• Pandemic risk

ESG risks : Yes

Risk 2

Related risk topics : <u>Strategic Risk</u>

• Climate change and disasters

ESG risks : Yes

Information on business continuity plan (BCP)

Business Continuity Plan (BCP)

Business Continuity Plan (BCP) : Yes

Sustainable supply chain management

Information on sustainable supply chain management policy and guidelines

Sustainable supply chain management policy and guidelines

Company's sustainable supply chain management policy and : Yes

Information on sustainable supply chain management plan

Sustainable supply chain management plan

Company's sustainable supply chain management plan : Yes

Information on new suppliers undergoing sustainability screening criteria

New suppliers undergoing sustainability screening criteria

Does the company use sustainability screening criteria with : No new suppliers?

Information on supplier code of conduct

Supplier code of conduct

Supplier code of conduct : Yes

Reference link to supplier code of conduct : https://investor.lhfg.co.th/storage/content/corporate-

governance/code-of-conduct/20180330-lhfg-conduct-ethics-en.pdf

Page number of the reference link : 10

Information on key suppliers acknowledging compliance with the supplier code of conduct

Key suppliers acknowledging compliance with the supplier code of conduct

Does the company require key suppliers to acknowledge : No compliance with the supplier code of conduct?

Innovation development

Information on innovation development policy and guidelines in an organizational level

Research and development policy (R&D)

Research and development policy (R&D) (Yes/No) : No

R&D expenses in the past 3 years

	2022	2023	2024
Research and development (R&D) expenses over the past 3 years (Million Baht)	0.00	4,661,554.00	3,607,316.00

Information on process of developing and promoting the company's innovation culture

Process of developing and promoting the company's innovation culture

Process of developing and promoting the company's : No innovation culture

Information on innovation development benefits and research and development (R&D) expenses

Benefits of innovation development

Financial benefits

Does the company measure the financial benefits from : Yes innovation development?

	2022	2023	2024
Revenue or sales generated from the innovations development of product, service, or process (Baht)	0.00	10,000,000.00	16,500,000.00

Non-financial benefits

Does the company measure the non-financial benefits from : Yes innovation development?

	2022	2023	2024
Percentage increase in customer satisfaction scores (%)	96.10	96.70	97.10

Remarks - This document is automatically generated based on information processed as received from the listed company on "as is" basis. The Stock Exchange of Thailand ("SET") does not make any representations regarding accuracy, completeness, appropriateness, recency or reliability of the information contained in this document, nor does it make any guarantee of a result of the use of the information contained in this document. In no event shall SET be responsible for any loss or damage resulting from the use of this document or the information contained herein.